

# LEADERSHIP DEVELOPMENT SERIES 1.0

part of the TQC Leadership Apprenticeship

*One of our most popular series because leadership is a skillset for anyone working with people. Learn how to become a more successful leader, improve communication, make better decisions, manage conflict and build your own leadership vision and plan.*

presented by:

## THE QUALITY COACH®

*with our partner East Central College*

### East Central College Business & Industry Center

42 Prairie Dell Plaza Dr.,  
Union, Mo 63084

Leadership Development 1.0  
8:30am-10:30am

February 29	April 25
March 14	May 9
March 28	May 23
April 11	



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Washington, MO 63090  
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## What you can expect...

- Blended learning with online learning modules and live practice groups where sharing applied learning is encouraged.
- One on one pairing with a TQC Coach.
- Leadership assessment debrief and additional coaching sessions.

**We also customize for in-house groups!**

## Enrollment Open Now

**Supercharge** your Leadership Skills for \$3235.  
*possible funding opportunities available.*

**For questions or to reserve your spot, contact [ellen@thequalitycoach.com](mailto:ellen@thequalitycoach.com)**

# Overview of Sessions:

## 1. Leadership Development Series Launch: Onboarding: Feb. 29

Will be welcomed to the leadership development program designed to directly impact their ability to become better leaders.

## 2. Authentic Leadership: March 14

Will explore the qualities of authenticity in leadership and how those qualities emerge to meet the needs of others.

## 3. Leveraging Behavioral Styles: March 28

Participants will learn about DISC - the universal language of observable behavior which explains how people act and interact with others.

## 4. Quality Communication: April 11

Key elements of communication are discussed and practiced resulting in the participants being ready to apply new tools and practices.

## 5. Power of Employee Engagement: April 25

Will explore research and actionable strategies to improve engagement in the workplace, among teams, and within individual employees.

## 6. Effective Delegation: May 9

Will learn strategies to improve their capacity to lead, build capacity in others, and become more efficient overall.

## 7. Action Planning & Capstone: May 23

Each participant produces and presents an actual Leadership Vision and Action Plan that serves as the culminating project upon the completion of the leadership series.

# What they're saying:

"The Quality Coach worked with senior management to create a leadership training program tailored to our needs, and over a 12-week period, were able to provide our group with DISC assessments, personalized coaching, and a multitude of tools to utilize in their roles. The feedback from the group of employees was overwhelmingly positive, and the bond they formed was so tight that they have continued to meet even after the program was officially over. I can't thank our coaches enough for the impact they've had on our group of employees, and would highly recommend them to any company looking for leadership training opportunities."

**- Becky Buhr, Bank of Franklin County Most Influential Business Women of 2022 SLBJ**

"The opportunity to take the Authentic Leadership course came at the perfect time for me as I was just starting my leadership position with the City of Washington. I have been able to apply what I learned in this course in my leadership role as well as my personal life. I feel that I made a lasting connection with my coach Amy and that I can reach out to her for anything now and in the future."

**- Jennifer Brune, City of Washington**

"Most valuable to me? The DISC behavioral styles! Now that I understand my own behavioral style, I have completely adapted my approach when meeting with clients or potential clients. I take the time to understand the behavioral style of the person(s) I'm meeting with and adapt the way I interact. It isn't always easy, but it works. LD1.0 has been valuable to me, both personally and professionally."

**- Clayton Payne, Executive Vice-President, Excel Utilities**